Leadership Wisdom FAQ: System Requirements for Platform Access and Communications

To ensure uninterrupted access to the Leadership Wisdom platform and timely delivery of essential communications, please review and follow the minimum system requirements below. If you need assistance implementing these changes, share this guide with your IT department.

1. Domain Whitelisting

To access our digital tools and receive platform-related messages, please whitelist the following domains:

- upsearch.com
- leadership-wisdom.com
- portal.leadership-wisdom.com
- mail.portal.leadership-wisdom.com
- app.simply.coach
- mail.getsimplycoach.com
- awsmail.getsimplycoach.com

2. Trusted Senders (Email Whitelisting)

To prevent important emails from being blocked or filtered into spam, add the following addresses to your safe sender list:

- Your UpSearch or Leadership Wisdom contact (e.g., **smu@upsearch.com**)
- **info@upsearch.com**
- **info@leadership-wisdom.com**

3. Approved IP Ranges

Ensure mail delivery from our communications provider (Mailchimp) by allowing traffic from these IP ranges:

- **205.201.128.0/20**
- **198.2.128.0/18**
- **148.105.0.0/16**

By meeting these requirements, you'll help ensure that you and your team receive all Leadership Wisdom updates, tools, and scheduling communications without disruption.